

# LIMITED PRODUCT WARRANTY

All products sold by Stanpro Lighting Systems will be free of defects in material and workmanship under normal use and service at time of shipment from Stanpro Lighting Systems. If found to be defective by Stanpro Lighting Systems, we will repair or replace the non-conforming part or replace the entire product. Replacement is done at the discretion of Stanpro Lighting Systems. Returns MUST have the Stanpro Lighting Systems assigned RMA number clearly marked on the carton. The offer to repair or replace non-conforming products under warranty does not cover defects caused by improper use or installation, or by the buyer's attempts to use products beyond their mechanical, thermal or electrical capacity. Notice of a defective product must be provided to Stanpro Lighting Systems in writing immediately upon discovery of the defect, but in no event after the time shown below has elapsed after shipment by Stanpro Lighting Systems.

- **LED Exit signs:** ..... 5 years
  - **Battery Cabinet:** ..... Charger board and hardware 1 year complete
  - **Batteries:** ..... 10 years - 1 year complete & 9 years pro-rata
  - **Remote Heads:** ..... 1 year
  - **H.I.D. Product:** ..... 2 years (except lamps, 1 year)
  - **Vapour Tight Housing/Mechanical:** ..... 5 years from date of purchase
  - **Ballast/Power Supply:** ..... (according to Manufacturer's Warranty)
  - **LEDs:** ..... L<sub>90</sub> (see below for additional LED warranty information)
  - **Linear:** surface, suspended, recessed Housing/mechanical ..... 5 years from date of purchase
  - **Ballast/Power Supply:** ..... (according to Manufacturer's Warranty)
  - **LEDs:** ..... L<sub>90</sub> (see below for additional LED warranty information)
  - **Induction:** ..... see below for additional Induction warranty information
  - **Extended warranties** may be available upon request.
- Contact your Stanpro Lighting Systems sales representative for more information.

All freight costs incurred in shipping parts to or from Stanpro Lighting Systems are at the expense of the customer.

Our guarantee liability extends only to the repair or replacement of the defective part and no labor charges for correction of the defect for the repair or replacement will be honored by Stanpro Lighting Systems unless prior written consent has been authorized by our customer service department.

**All replacement parts sold for use on products not covered under warranty will not be covered under guarantee.**

Stanpro Lighting Systems will endeavor to furnish such advice as it may be able to supply with reference to the use by buyer of any material purchased, but Stanpro Lighting Systems makes NO WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ANY MATERIALS PURCHASED and assumes no liability for advice given verbally or in print or the results obtained. Buyer assumes all risk and liability which may result from the use of any material, whether used singly or in combination with other products. No suggestion for product use shall be construed as a recommendation for its use in infringement on any existing patent.

Stanpro Lighting Systems will not accept any liability for claims for labor costs, loss of profit, repairs or other expenses incidental to replacement.

THE LIMITED WARRANTY OF Stanpro Lighting Systems IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED STATUTORY, OR IMPLIED, INCLUDING THE WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER LIABILITIES OR OBLIGATIONS ON Stanpro Lighting Systems'S PART, INCLUDING LIABILITY FOR INCIDENTAL, SPECIAL AND CONSEQUENTIAL DAMAGES WITH RESPECT TO THE SALE OR USE OF THE PRODUCTS WARRANTED WHETHER OR NOT SUIT OR OTHER PROCEEDINGS BE INSTITUTED, AND Stanpro Lighting Systems NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OF Stanpro Lighting Systems OR ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITIES IN CONNECTION WITH THE SALE OF THE PRODUCTS. THIS LIMITED WARRANTY MAY NOT BE VERBALLY CHANGED OR MODIFIED BY ANY REPRESENTATIVE OF Stanpro Lighting Systems.

## Induction Lamp System Limited Warranty

### What does this Warranty Cover and for How Long?

Stanpro Lighting Systems warrants that the induction lamp system shall be free from defect in material and workmanship for the time period below as measured from the date of manufacture stamped on the electronic ballast and lamp tube:

For fixtures shipped with induction lamp system the warranty will be as follows if the ambient temperature (where the induction lamp system is to be running) does not exceed 40°C.

**5 years or 30 000 hours on the Induction Lamp and HX generator** (whichever occurs first).

The temperatures stated above shall be determined by installing the induction lamp system in the field. Stanpro Lighting Systems shall replace any defective induction lamp system at no charge (provided it is covered under the terms and conditions of this limited warranty).

Any simulated field condition test concerning any induction lamp system which is claimed to be defective must be mutually agreed upon in writing. Stanpro Lighting Systems has the right to be notified and has the right to be represented at all such tests.

**5 year complete limited warranty and 5 year additional pro-rata.**

### Warranty Conditions

Stanpro Lighting Systems extends this limited warranty only to the original purchasers or end users. This is a complete warranty for the induction lamp system and fixtures manufactured by Stanpro Lighting Systems unless it is provided in a separate agreement between you and Stanpro Lighting Systems.

Stanpro Lighting Systems does not warrant the installation, maintenance, or service of the induction lamp system and fixtures. Stanpro Lighting Systems shall not be responsible for any ancillary equipment not furnished by Stanpro Lighting Systems, which is attached to or used in connection with the induction lamp system and fixtures, or for the operation of the induction lamp and the fixtures with any ancillary equipment. All such equipment should be excluded from this limited warranty.

Furthermore, Stanpro Lighting Systems shall not be responsible for any damage to the induction lamp system and the fixtures resulting from the use of any ancillary equipment not furnished by Stanpro Lighting Systems for use with the induction lamp system and the fixtures.

### What Does This Warranty Not Cover?

This limited warranty is conditioned upon the proper storage, installation, use and maintenance of the induction lamp system and fixtures, and in conformance with any Stanpro Lighting Systems recommendations. Stanpro Lighting Systems does not assume any labor costs in reference to the induction lamp system or fixture. In particular, this limited warranty is not applicable to any induction lamp system which is not installed and operated in accordance with the application guidelines

### How to Obtain Warranty Service?

If it appears within the time periods stated above from the date of manufacture that an installed induction lamp system and fixtures do not meet the limited warranty set forth above, the purchaser shall notify Stanpro Lighting Systems by telephone: 1-866-280-2332 or by email: sales@stanpro.com, of its warranty claim, and after receiving proper authorization, return the defective induction lamp system and the fixtures to the specified return location.

### General Provisions

This limited warranty sets forth all of Stanpro Lighting Systems's responsibilities regarding the induction lamp system and the fixtures. Limitations of Liability; under no circumstances, whether as a result of breach of contract, breach of warranty, strict liability or otherwise, will Stanpro Lighting Systems be liable for consequential, incidental, special or exemplary damages, including, but not limited to, loss of profits, loss of use or damage to any property or equipment, cost of capital, cost of substitute product, facilities or services, down time costs or claims from claimant's customers. Stanpro Lighting Systems's liability for all claims of any kind or for any loss or damages arising out of, resulting from or concerning any aspect of this warranty or from the induction products or services furnished hereunder, shall not exceed the price of the specific induction lamp system and the fixture products which give right to the claim. FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL Stanpro Lighting Systems BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE INDUCTION LAMP SYSTEM AND FIXTURE, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH INDUCTION LAMP SYSTEM AND THE FIXTURE TO THE FULL EXTENT THAT SUCH MAY BE DISCLAIMED BY LAW.

## LED Products 5-Year Limited Warranty

Stanpro Lighting Systems warrants their LED products comply with its published product specifications and will be free from defect in material and workmanship for a period of five (5) years (L<sub>90</sub>) from the date of manufacture by Stanpro Lighting Systems.

This express limited warranty is extended by Stanpro Lighting Systems only to the original or first end-user purchaser at the original installed location, and warranty claims must be made in accordance with Stanpro Lighting Systems Return and Repair Procedures.

Should any defects be found, Stanpro Lighting Systems will, at its discretion, either repair or replace the defective part or parts or else make available a new replacement unit that will provide equal or better performance.

This warranty is conditioned upon proper installation, use and maintenance. This warranty is not applicable to any LED fixture which is not installed and operated in accordance with the current edition of The National Electrical Code (NEC), the Standards for Underwriters' Laboratories, Inc. (UL) and with Stanpro Lighting Systems's instructions and guidelines. This warranty is also not applicable to any LED fixture subjected to abnormal stresses and operating conditions. In addition, overvoltage and lightning protection devices must be in place.

Limitations of Liability, under no circumstances, whether as a result of breach of contract, breach of warranty, strict liability or otherwise, will Stanpro Lighting Systems be liable for consequential, incidental, special or exemplary damages, including, but not limited to, loss of profits, loss of use or damage to any property or equipment, cost of capital, cost of substitute product, facilities or services, down time costs or claims from claimant's customers.

Stanpro Lighting Systems's liability for all claims of any kind or for any loss or damages arising out of, resulting from or concerning any aspect of this warranty or from the LED products or services furnished hereunder, shall not exceed the price of the specific LED system and fixture which gives right to the claim.

IN NO EVENT SHALL Stanpro Lighting Systems BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE LED FIXTURE, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH LED FIXTURE TO THE FULL EXTENT THAT SUCH MAY BE DISCLAIMED BY LAW.